

Policies / Information

Discontinued Product Policy

- A minimum of 60 days notice will be given to customers announcing the discontinuation of a product.
- Product will no longer be available to order after the discontinuation date. Only warranty orders will be considered. With warranty orders, Wolf Signature will have the option to repair or replace a customer's defective product with the same discontinued product they originally purchased or with a current product that is similar in appearance.

Freight Policy

- If an entire order is no charge, Wolf Signature will pay for standard ground freight.
- If an order contains a chargeable item, the cost of freight will be charged to the customer's invoice.
- If a customer requests an upgrade to a parcel shipment method, the customer will be charged the entire freight charge.

Returned Goods Policy

- All cabinets are manufactured according to the individual order and cannot be changed, cancelled, or returned once order has been scheduled.

Transportation Claims

- Please inspect merchandise at time of signing freight bill, and have the transportation company note any damage incurred in transit.

Disclosure

- Prices and specifications are subject to change without notice.