

SALICE

Salice Customers,

As the current situation evolves, we realize more and more we are in unprecedented times and it is what we do now collectively that will define us Individually, as Companies, and Our joined future Success.

The Good News is, Salice has a Strong Team that is Committed to One Another and to Supporting our Customers in this tumultuous time. Salice is Open and Operating and ready to join you in meeting the daily market challenges. We are confident that together we will make the most of this moment and build a stronger foundation for the future.

As always, our number one priority is the health and safety of our employees and their families. We have taken appropriate safety measures globally as well as in our North American locations ensuring a safe and secure environment for the entire team.

As a designated Essential Manufacturer and Supplier, we are continuing to support our Customers with Products, Services, and Technical Support. Although our parent companies are scaling down production due to lower global demand, our United States and Canada facilities are stocked with months of inventory. Transportation as well as communications are still possible in Italy and we are shipping as usual through our natural ports.

At Salice, Customer Service is a philosophy and not just a Department and we are committed to supporting you now more than ever. As our Sales Team reaches out or as needs arise please lean on us for Customer Service, Product, Training, and Technical Support needs. We are fortunate to have a Strong Internal and External Sales Support Team as well as a Technical Department staffed with Life-long Cabinet makers that are at your service both in person and virtually. Please lean on us!

We know that the next several days will prove difficult and that tough decisions may come for some of our customers and for that our heart is extended. Yet be assured Salice is here for you through both the peaks and valleys and we are committed to helping you thrive in this difficult period.

Please contact Salice at the following:

Phone: 800-222-9652

Email: info.salice@saliceamerica.com

Best Regards,

Salice America, Inc

SALICE AMERICA Inc.

2123 CROWN CENTRE DRIVE USA - CHARLOTTE NC 28227 TEL. 1-800-222-9652

www.saliceamerica.com info.salice@saliceamerica.com 22060 NOVEDRATE (COMO) ITALIA www.salice.com info.salice@salice.com

SALICE FRANCE S.A.R.L. SALICE ESPAÑA. S.L.U.

SALICE CANADA Inc.

ARTURO SALICE S.p.A.

SALICE CHINA (SHANGHAI) CO. LTD.

DEUTSCHE SALICE GmbH

SALICE UK Ltd.

ARTURO SALICE S.p.A. (Società con Unico Socio)

SALICE ASIA (HONG KONG) CO. LTD.