BHK'S RESPONSE TO COVID-19

The health and safety of our customers, our employees, your employees, your families, and our communities is the absolute priority. To ensure we are taking the necessary precautions, we are closely observing all protocol advised by government agencies and international authorities including the <u>Centers for Disease Control and Prevention</u> (CDC) and the <u>World Health Organization</u> (WHO).

Click here for the ArcGIS COVID-19 Operations Dashboard.

BHK is only a phone call or email away.

General Inquiries:

sales@bhkusa.com

Accounting:

201-783-8490

Sales:

434-572-5500 ext. 222

434-572-5500 ext. 236

Shipping:

434-572-5500 ext. 226

Here's what we are currently doing: Subscribe

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BHK Offices and Manufacturing Facilities

- Our facilities are currently operating, and we are taking very restrictive actions to ensure our facilities and support offices continue to operate safely.
- Only essential and critical business personnel will be allowed in our production and support offices.
- Our sales personnel will not be traveling to visit your organization, your offices, or your facilities.
- Our support offices are open, but many of our employees will be working remotely.
- Your contacts are prepared, and we have sufficient platforms to support your needs remotely.

Shipping and Delivery

• We are not experiencing any shipping or delivery delays at this time.

Supply Chain

- We are working very closely with our suppliers supporting our facilities and our operations.
- We are confident in our partners' ability to support our mutual business together.

Customer Service

• Our customer service team is ready to answer any and all questions you might have at this time. We've setup specific phone numbers (listed above) to ensure you continue to receive quality customer service.

We at BHK are committed to being responsible citizens and providing the best possible service and support to your business and organization as we all navigate this difficult situation. Please do not hesitate to contact us if you have any questions or concerns.

Please check back regularly for updates.